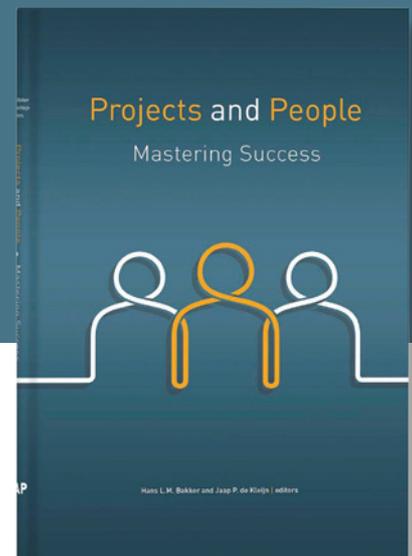


In our complex, 24/7 multicultural global society, the successful delivery of technical projects is an ever-growing challenge. With a focus on the crucial role people play in engineering and infrastructure projects, this demanding task can be done more successfully.



# Projects and People

## Mastering Success

**PROJECTS and PEOPLE • Mastering Success** is about the crucial role people play in engineering and infrastructure projects.

**PROJECTS and PEOPLE • Mastering Success** applies to the management of both private and public capital investment projects:

- greenfield and brownfield projects in the process industry;
- infrastructure projects such as railways, tunnels and harbours.

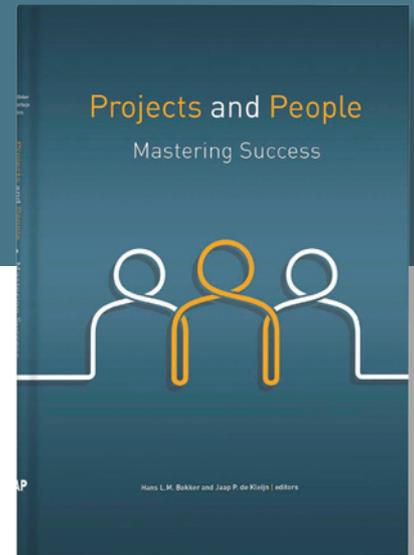
Project management is all about people. Knowledge, experience, tools and processes are necessary to successfully deliver a project, but are not sufficient by themselves. The people involved make the difference. Who are those people? It's a long list that includes the men and women in the project team, the board of management, people living in the area where the new plant or viaduct will be situated, subcontractors, politicians and future staff. Early involvement of all key stakeholders is emphasized and illustrated as this is essential to success.

Professor Dr. Hans Bakker and a team of distinguished academics and experienced project directors shed light on a number of interesting selected study modules in the realm of large-scale engineering project management.

**PROJECTS and PEOPLE • Mastering Success** is particularly relevant to two target groups of readers: members of project teams who are involved in large complex engineering projects and university students following the masters curriculum in project management.

Successful delivery of engineering projects is everyone's ambition. A strong focus on people is essential to achieve it.

**PROJECTS and PEOPLE • Mastering Success** is published by NAP, the Dutch Process Industry Competence Network. Professor Dr. Hans Bakker is affiliated with the chair Management of Engineering Projects at the Delft University of Technology in the Netherlands.



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